



Planning the future when you care for someone aged around 40+ who has a learning disability

Important Information

This service is from New Forest Mencap and offers up to 12 months continuous assistance for **primarily** families with **a family member living with them** who is aged around 40+ and has a learning disability, to make provisions and plans for the future. If your family member does not live in the family home, please still contact us as we can provide you with information and support around future planning.

Confidentiality—information you disclose to us will be kept confidential (unless we are told that anyone is at risk of harm or intends to harm themselves) and will be held in accordance with the New Forest Mencap Data Protection and Retention policy (available on request)

We aim to provide you with information and support to help you plan future support and services for your family member but decisions or choices you make will be your own.

We ask that you agree to meet with New Forest Mencap 2 or 3 times during the 12 months of support that we can offer and that you stay in touch with us during this time by phone/ email as required, ie occasionally.

If you have any feedback or comments about this service, we would love to hear from you addressed to chair@newforestmencap.org. If you have any complaints or concerns about this service we would hope to be able to resolve them with you contemporaneously but if this is not possible, please refer to the New Forest Mencap on our website www.newforestmencap.org.uk

Complaints policy (available
**LLOYDS BANK
FOUNDATION**
England & Wales



funded by