

Target Audience...

For all those working with clients who have a learning disability.

Particularly for those who's clients have limited communications, social skills and challenging behaviour.



Training for managers also includes preparing guidelines, monitoring progress and carrying out observations

Training can be tailor made to meet your establishments requirements





"Behaviour always occurs in a context. Behaviour is functional, it happens for a reason. You need to find the reason before behaviour will change"

Find out more...

For more information
please contact:

Philippa Stefanicki
Course Coordinator

Or visit

<http://fereinsteins.weebly.com>



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Fereinsteins Ltd

"Everyone needs their
spoonful of Triumph"

Philippa Stefanicki: Course Coordinator...



With over 20 years experience working with people who have profound multiple learning difficulties and disabilities, Philippa has a Social Science degree and Applied Diploma in Social Studies and Teaching Qualifications

Her training background includes work as a project manager and tutor for North East Lincolnshire Education Services, with responsibility for 28 learning disability groups and adult enrichment programmes and "Towards Independence" programmes for Brockenhurst College.

Her detailed and specialist knowledge in the management of challenging behaviours means she is perfectly suited to working with service users and their support team to identify individual needs of the clients and the best practices for meeting those needs.



What is Challenging Behaviour?

'Culturally abnormal behaviour of such intensity and frequency or duration that the person or others are likely to be placed in serious jeopardy, or behaviour which is likely to seriously limit or delay access to the use of ordinary community facilities'

Emerson 1995

Aim...

To better understand individuals with a learning disability and their means of communicating, meeting individual needs.

To build participant awareness and skills in managing challenging and inappropriate behaviours and empower clients.



Course Content...

The course covers effective communication skills, the barriers to effective communications and the effects of ignoring challenging behaviours.

You will also look at the importance of your actions when working with challenging behaviours and how to build positive working relationships with clients.

Strategies needed on a day to day basis will also be focused on to ensure communication then remains effective and positive between manager, support worker and client in order to empower the client.